

## **Terms and Conditions about Costa Rica Xplores**

Please read the following terms and conditions carefully before using our website or services.

### 1. Acceptance of Terms

By accessing and using our website and services, you agree to comply with and be bound by these terms and conditions.

### 2. Reservations and Payments

to. To make a reservation for any of our tourist activities, you must provide complete information, including contact details and payment details in some cases to confirm the activity, reservations and other necessary things, our sales team will advise you and communicate these situations.

b. Prices for our activities are subject to change and may vary depending on season and other factors. You will be informed about prices and any additional costs before making a reservation, for clear, transparent communication between our clients and the company, we care about our prestige and quality.

C. Payments can be made online through secure payment methods. Payment details are treated confidentially and securely. Our platform works with payment gateways such as PayPal to have the support of reliable gateways and security behind in collaboration with its partners, all this is an effort for your security.

### 3. Cancellations and Refunds

to. Our cancellation and refund policy varies depending on the activity booked. Detailed cancellation policy information will be provided to you upon making a reservation.



#### 4. Responsibility and Safety

to. Participating in tourist activities can involve risks. Participants must follow the instructions and precautions provided by our guides and tour operators.

b. We are not responsible for personal injuries, property damage or loss of personal belongings that occur during tourist activities.

#### 5. Changes in Reserves

to. We reserve the right to make changes to bookings due to weather conditions, technical issues or safety reasons. In such cases, you will be offered appropriate alternatives or refunds.

#### 6. Intellectual Property

to. All contents of our website, including text, images, logos and other elements, are protected by copyright and other intellectual property rights. Unauthorized reproduction or distribution of these contents is not permitted.

#### 7. Privacy Policy

to. We respect your privacy. Please see our Privacy Policy for information on how we handle and protect your personal data.



## 8. Changes to Terms and Conditions

to. We reserve the right to modify these terms and conditions at any time. Changes will be effective immediately upon posting on our website. You are advised to periodically review this page for updates.

## 9. Contact

to. For any questions or concerns regarding these terms and conditions, please contact us using the contact information provided on our website.

Thank you for choosing our services. We hope you enjoy your tourist experience with us.

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