



Privacy Policy

Last updated: June 2025

At Costa Rica Xplores, we value your privacy and are committed to protecting the personal data you provide to us. This Privacy Policy describes how we collect, use, share, and protect your information when you visit our website or use our services.

1. Information We Collect

We collect different types of information to provide you with better service:

a. Booking Information:

When you make a booking, we collect information such as your name, email address, phone number, payment details, and any other information relevant to completing the booked activity or package.

b. Payment Information:

If you make a payment online, we collect the information necessary to process it securely (e.g., credit card or PayPal account information).

c. Registration Information (optional):

If you choose to register on our site, we collect information such as your username and password.

d. Communications:

We keep records of your communications with us, such as emails, contact forms, or chats.

2. How We Use Your Information



a. Booking Processing:

We use your information to manage, confirm, and coordinate your travel activities.

b. Payment Processing:

Payment information is used exclusively to securely complete transactions.

c. Communications:

We may send you confirmations, reminders, updates, or other relevant information about your reservation or our services.

3. Sharing Your Information

We only share your information when necessary to complete your reservation, for example:

With local tour operators who provide the contracted services.

With payment processors to manage transactions.

We do not sell or share your information for marketing purposes.

4. Data Security

We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, loss, alteration, or improper disclosure.

5. Your Rights

You have the right to:



Access your personal data.

Request correction or deletion of your data.

Withdraw your consent (where applicable).

You can exercise these rights by contacting us directly through our website or through our customer service channels.

6. Changes to this Policy

We reserve the right to modify this Privacy Policy. We will post any updates on this page, and your continued use of the website after such changes will imply your acceptance.

Do you have questions?

If you have questions or concerns about this policy or the handling of your data, please contact us at costaricaxplore@gmail.com

Thank you for trusting Costa Rica Xplores.

We are committed to offering you unforgettable experiences with the peace of mind that your privacy is protected.